

Catch That Santan Contest!

TERMS AND CONDITIONS

[October 2020 version]

Introduction

1. These Terms and Conditions (“Terms and Conditions”) shall govern the “Catch That Santan contest” (“Contest”).
2. This Contest is organised by Santan Restaurant Sdn. Bhd. (“Organiser”). The Contest will be held throughout the social media platform Instagram via Santan.Asean from 30 November - 21 December 2020 (“Contest Period”).
3. The Organiser may at its sole and absolute discretion extend the Contest Period at any time without any prior notice. Unless an extended period is announced, any entries received after the last day of the Contest Period shall be disqualified.

Eligibility

4. The following persons are eligible to participate in the Contest (“Participant”):
 - a. individuals above the age of (18) eighteen years with a valid Identification Card/Passport at the time of participation of the Contest; and
 - b. Malaysian residents residing in Malaysia.

Santan Restaurant Sdn. Bhd., its franchisees and affiliates’ staff & family members are not eligible to participate in this contest.

5. The Organiser reserves the right to exclude and/or disqualify participants who do not satisfy the eligibility criteria and/or who are in breach of these Terms and Conditions.

Contest Mechanism and Prize

6. Participants are required to follow the following steps (“Contest Mechanism”) to qualify and win the prizes for each segment:

Catch That Santan Instagram Filter Game

- a. Download Catch that Santan filter on your personal Instagram account.
- b. Record the game and try to catch as many specific meals as possible according to the challenge eg. Catch Pak Nasser’s Nasi Lemak.
- c. Participants who manage to catch 20 meals and more will automatically be entitled for a 10% discount promo code.
- d. Repost Instagram story and tag @santan.Asean to be in the running to win the Grand Prize and 2nd Prize.
- e. Highest score throughout the campaign wins the Grand Prize followed by 2nd Prize.
- f. 1 Participant only entitled to win 1 prize.
- g. Please ensure your Instagram account is set to public.

Grand Prize (one winner)

- One Sony PlayStation 5.
- Award letter will be presented first in any case the product is not available in the market.

2nd Prize (one winner)

- One month supply of Pak Nasser’s Nasi Lemak is limited to 1 Pak Nasser’s Nasi Lemak per day for 30 days.
- Only valid for redemption of Pak Nasser’s Nasi Lemak Ayam Goreng and Ayam Rendang.

7. The Winner will be announced on **28 December 2020** any time throughout the Santan.Asean Instagram or any other date deemed fit by the Organiser (“Announcement Date”). Once the announcement is made, the winner must private message their name (as per ID), email address & contact number to the Organiser on its Instagram Account for further communication.

Miscellaneous

8. Failure to inform the Organiser of an acceptance within three (3) days after the Announcement Date shall constitute a rejection by the winner and the Organiser reserves the right to award the Prize to another selected.
9. In addition to the terms and conditions contained herein, the recipient of the Prizes also acknowledge and accept that they will be further subjected to the terms and conditions pertaining to the Prizes received.
10. No refunds or replacements will be allowed for the unutilized Prizes. The Prizes will be awarded to the winners on a ‘as it is’ basis.
11. Only Participants who fulfill each of the Contest Mechanisms stated under Clause 6 shall be eligible to win the Prize. Incomplete entries and/or participants who fail to abide by the Contest Mechanisms will be automatically disqualified from the Contest without any further notice.
12. Entry to the Contest is free of charge and the Contest is open to those eligible under Clause 4 except for permanent and/or temporary staff or employees of AirAsia group of companies, affiliates and subsidiaries.
13. The Organiser shall bear no responsibility for the application, submission, processing, payment and issuance of travelling visa/requirement required for the winner to enter his destinations of choice.
14. The Organiser reserves the right to disqualify any entry by Participants which are deemed to contain offensive, inappropriate and/or obscene elements. Such entries will be disqualified immediately.
15. The selected Winner will be contacted, at any time deemed appropriate by the Organiser, via email, direct message or private message, or any other mode of communication deemed appropriate by the Organiser.

16. Subject to the Terms and Conditions herein, the Prizes are not transferable and may not be utilised by the winner's family and/or friends or any third party. The Organiser may require proof of identity of the winner but nothing herein obliges the Organiser under any circumstance to enquire, ascertain or investigate the identity of any person(s).
17. The Organiser reserves the right to substitute or replace the Prizes, cancel, terminate or suspend the Contest with or without any prior notice and reason. For the avoidance of doubt, any cancellation, termination or suspension by the Organiser shall not entitle the Participant(s) to any claim or compensation against the Organiser for any and all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
18. The Organiser reserves the right to vary, delete or add to any of these Terms and Conditions from time to time without any prior notice.
19. The decision of the Organiser in relation to every aspect of the Contest including but not limited to the type of Prizes and winner is final, conclusive and binding and no further appeal, enquiry and/or correspondence will be entertained.
20. All other costs and expenses associated with this Contest and the Prizes, including but not limited to, transportation or any other costs of a personal nature that are not stated shall be solely borne by the Winner. Compliance with any health or other government and legal requirements is the sole responsibility of the Winner and the Organiser shall not be held liable for Winner's failure to do so.
21. The Organiser shall bear no responsibility for any damage, loss (including but not limited to direct, indirect and consequential loss), liability, injury or disappointment incurred or suffered by the Winner and participant(s) in connection with this Contest, the promotion of this Contest or the use of any Prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
22. By participating in the Contest, the participant(s) agree to be bound by the Terms and Conditions herein set out upon submission of entry. The Terms and Conditions herein shall prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional or advertising

materials for the Contest. In the event of any inconsistency, conflict, ambiguity or discrepancy between the English version and any other languages version of these Terms and Conditions, the English version shall prevail at all times.

23. The Participant(s) shall not hold the Organiser liable for the outcome of the Contest.
24. These Terms and Conditions are governed by and interpreted in accordance with the laws of Malaysia.
25. If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Organiser and which prevents the Organiser from complying with these terms and conditions, the Organiser will not be held liable for any failure to perform or for any delay in performing its obligations.